

COVID-19 Hotline (foreign language only) run by the Gunma Prefectural Government and the schedule for One-Stop Consultation Center for Foreign Residents of Gunma

1. COVID-19 Hotline (foreign language only) run by the Gunma Prefectural Government
Effective Friday, December 25, 2020

The prefectural government has installed a COVID-19 Hotline dedicated to Gunma residents who are not able to communicate in Japanese. Here are the details.

- Phone number: 027-212-0010 (This is not a toll-free number.)
- Hours: 24/7
- Languages: Operators speak 19 languages. They are English, Portuguese, Spanish, Chinese, Vietnamese, Korean, Thai, Indonesian, Tagalog, Nepalese, French, German, Italian, Russian, Malay, Khmer, Burmese, Mongolian, and Singhalese.

2. Year-end & the New Year period schedule for
One-Stop Consultation Center for Foreign Residents of Gunma

The center will be closed from Tue., December 2020 to Sunday, January 3, 2021.

1. One-Stop Consultation Center for Foreign Residents of Gunma

Please feel free to call us when you have any problems with living in Gunma.

Phone: 027-289-8275

Hours: 9:00-17:00

(Closed on weekdays, holidays, and year-end & the New Year period)

Languages: English, Portuguese, Vietnamese, Chinese, Spanish, and simple Japanese)