



Multicultural Cooperation Division, Oizumi Town Hall

Address: 51-1 Hinode, Oizumi-machi Phone: 0276-63-3111(ext. 212)

May 10th, 2026

Fax: 0276-63-3921






E-mail: tabunka@town.oizumi.gunma.jp

New Oizumi Town Hall Opening on May 7th (Thursday)

Administrative service are available at the new location from May 7th (Thursday) onward



New Oizumi Town Hall Information

-  Address: 〒370-0595
51-1 Hinode, Oizumi-machi, Oura-gun, Gunma
-  Phone Number: 0276-63-3111
-  Fax Number: 0276-63-3921
-  Open Hours: Weekdays 8:30 - 17:15
-  Closed Days: Saturday, Sunday, Public holidays,
the Year-End and New Year holidays



A Message from MAYOR MURAYAMA



I am deeply grateful to all residents and all those involved for their understanding and support, enabling the completion of the new town hall, a project we have been planning since 2022 and its official opening.

The former Town Hall, built in 1974, faced various issues, including inadequate earthquake-resistance and the fragmentation of administrative functions. The new building features a earthquake-resistant structure designed to minimize seismic shaking and serves as a disaster response hub capable of maintaining continuous power and water supply even during emergencies.

Furthermore, with the goal of improving services for residents, we have centralized frequently used service counters on the first floor and adopted the principles of universal design, a design approach that ensures accessibility for everyone, regardless of age, nationality, or disability. Featuring baby care rooms and accessible restrooms, making it a place where everyone can feel welcome.

I hope this new Town Hall will become a beloved hub where we build the future together, and I am committed to dedicating my full efforts to the administration of our town.

Visitor Parking (Accessible Parking), Bicycle Parking

■ Parking lot & Bicycle parking area

On the east side of the new Town Hall building, there is a visitor parking lot (142 spaces), accessible parking spaces (3 spaces), a motorcycle parking lot (8 spaces) and a bicycle parking lot (24 spaces)

*Accessible parking spaces are designated to facilitate parking for individuals with mobility challenges, such as the elderly and people with disabilities.



142 spaces



3 spaces



8 spaces



24 spaces

Bus Stops Relocation of "Aozora" (Regional public bus) and "Hohoemi" (On-demand bus)

★ Due to the opening of the new Town Hall, the location on the bus stop, "Oizumi Town Hall (in front of)" will be relocated. ★

■ Date of change: May 7th (Thursday)

■ Affected bus: "Aozora" (Oizumi-Chiyoda Line) and "Hohoemi"

■ Details of the Changes: The current bus stop "Oizumi Town Hall (in front of)"

will be discontinued and relocated to the roundabout in the site of the new Town Hall.

※ There are no changes to the schedule.



After-hours Service Reception Counter

- Outside of business hours, such as on weekday evenings and holidays -
Staff is available at the Information Counter on the first floor of the new Town Hall.

※Please note that we will only accept submissions for family register filings and related matters!



Rental Facility

We plan to begin accepting reservations for facility rentals starting in August 2026.
Details regarding fees and others will be announced in the July 10 issue of the "Koho Oizumi".

Rental Facility			Hours	
			Weekdays	Holidays
1F	Multipurpose Hall	All Halls	9:00 ~ 21:00	9:00 ~ 21:00
		North Hall		
		South Hall		
3F	Small Meeting Room	All Rooms	18:00 ~ 21:00	
		Room 1		
		Room 2		
	Large Meeting Room	All Rooms		
		North Room		
		South Room		
Chamber				

Information on Reception Counter

<General Information Desk will be installed>

The General information desk is located right inside the entrance.
Please feel free to ask us if you have any questions, such as where to find a specific counter.



<The counter reception procedure will change>

■ Applicable Counter:

- Resident Affairs Division (*Jumin-ka*),
- National Health Insurance & Pension Division (*Kokuho Nenkin-ka*),
- Taxation Division (*Zeimu-ka*), • Tax Collection Division (*Shuno-ka*)

■ Reception Flow:

- ① Issuing a numbered ticket
 - Touch the desired option on the screen of the ticket machine to issue your number ticket.
- ② Waiting for a call
 - When your ticket number appears on the large monitor, proceed to the counter.
- ③ Go through the procedure
 - Go to the counter with your number ticket for the procedure



Relocation of the Health & Welfare General Center/Division located in the Public Hall

With the opening of the new Town Hall building, the divisions located in the Health & Welfare General Center and the town's Public Hall have relocated.

- Date of Relocation & New Location: May 7th (Thursday) Relocated to the New Town Hall building
- Relocated Divisions:
 - Welfare Division (*Fukushi-ka*), • Health Promotion Division (*Kenko Zukuri-ka*)
 - Elderly Care Division (*Kourei Kaigo-ka*),
 - Health/Counseling Section of the Children Future Division (*Kodomo Mirai-ka*)
 - Lifelong Learning Division (*Shogai Gakushu-ka*) (excluding the Public Hall)

※ Infant and toddler health checkups and other health checkups will continue be conducted at the Health & Welfare General Center (*Hoken Fukushi Center*).

Concepts of the New Town Hall

① Town hall building that is accessible to everyone

- On the first floor, privacy partitions have been installed at the counters, and booth-style consultation rooms have been set where visitors can speak with peace of mind.
- Kids' space is located next to the child-related service counters
- Accessible restrooms are located on each floor
- Designate a dedicated section for wheelchair users in the chamber

② Town hall building that supports the safety and security of residents

- The building features an earthquake-resistant structure designed to minimize damage caused by severe shaking
- Continue to function as a disaster response hub even if infrastructure such as electricity is cut off and supplies are interrupted
- Consideration for noise and emissions in the surrounding environment
- Install emergency generators and other equipment on upper floors

③ Town hall building designed with functionality and efficiency prioritized

- A staircase connecting the first and second floors has been installed in the center of the building
- Equip a consultation room that can also be used as a meeting room

④ An environmentally friendly government building designed to conserve resources and energy

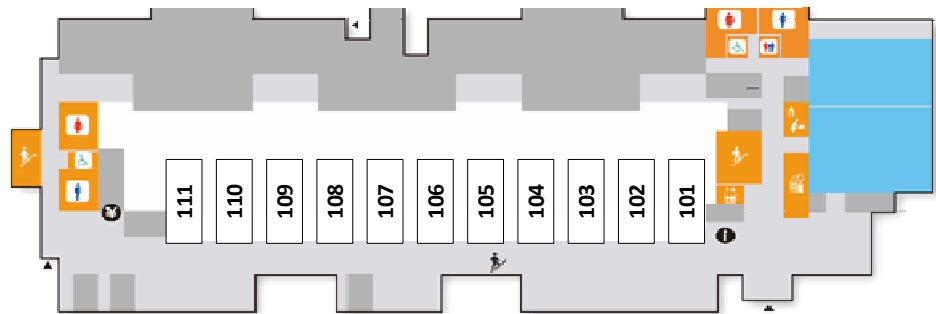
- To reduce primary energy consumption, we have implemented energy-saving measures such as solar power generation systems and obtained ZEB Ready certification

⑤ Town hall building that supports resident participation and collaboration

- We have established a multipurpose hall that can be used for support group events and exhibitions, as well as meeting rooms suitable for community gatherings.

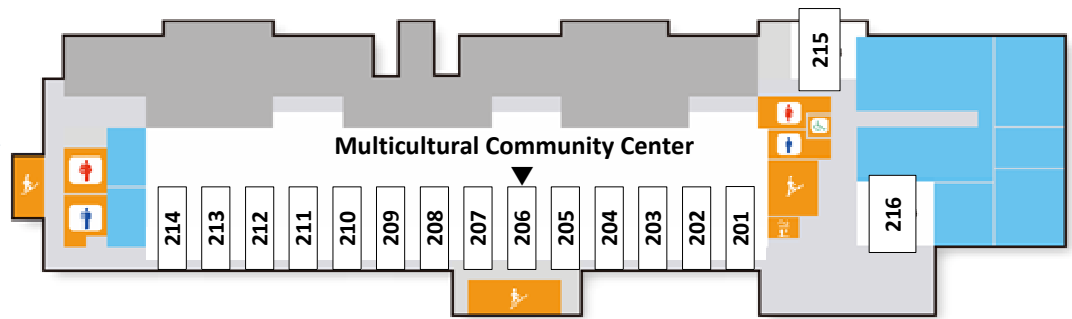
Floor Guide of the New Town Hall

1st Floor



No.	Division	Primary Services
101	Resident Affairs (<i>Jumin-ka</i>)	Resident Registration, Family Registers, Resident Certificates, Various Certificates, Seal Registration, Address System, Family Register Filings, Passports, My Number, Legal & Human Rights Consultations, Consumer Affairs Center
102	National Health Insurance & Pension (<i>Kokuho Nenkin-ka</i>)	Services related to National Health Insurance, Medical Care for the Elderly, Welfare Medical Care, and the National Pension System
103	Welfare (<i>Fukushi-ka</i>)	Lifestyle counseling, Community (Child) Welfare Commissioners, Welfare services for people with disabilities, Support for the Independence of People with Disabilities
104	Elderly Care (<i>Korei Kaigo-ka</i>)	Welfare services for the elderly, the "Hohoemi" on-demand transportation service, long-term care insurance benefits, and long-term care certification
105	Health Promotion (<i>Kenko Zukuri-ka</i>)	Various health screenings, vaccinations, and infectious disease prevention
106	Children Future (<i>Kodomo Mirai-ka</i>)	Child Allowance, Child Support Allowance, Child Guidance, Maternal and Child Health, Child and Family Center
107	Education & Childcare (<i>Kyoiku Hoiku-ka</i>)	Use procedures for Nursery school, Certified child centers, and Children's House
108	Environmental Development (<i>Kankyo Seibi-ka</i>)	Waste management, environmental conservation, park cemeteries, dog registration, rabies vaccinations, animal welfare
109	Taxation (<i>Zeimu-ka</i>)	Assessment and tax certificates for municipal and prefectural taxes, light vehicle tax, National Health Insurance premiums, long-term care insurance premiums, and property taxes
110	Tax Collection (<i>Shuno-ka</i>)	Collection of town taxes, long-term care insurance premiums, and medical insurance premiums for the elderly, tax payment consultations, tax payment certificates
111	Accounting (<i>Kaikei-ka</i>)	Cashier duties, financial statement reconciliation

2nd Floor



No.	Division	Primary Services
201	Property Management (<i>Zaisan Kanri-ka</i>)	Public property, maintenance and management of government buildings, acceptance of donations
202	General Affairs (<i>Somu-ka</i>)	Staff personnel, payroll, benefits, training, regulations, documentation, residents' associations, elections
203	Finance (<i>Zaisei-ka</i>)	Budget preparation and disclosure of financial status
204	Information Policy (<i>Joho Seisaku-ka</i>)	Information policy promotion, information security, IT operations coordination
205	Strategic Planning (<i>Kikaku Senryaku-ka</i>)	Comprehensive Planning, Regional Administration, Administrative Evaluation, Hometown Tax Donations, Relocation and Settlement
206	Multicultural Cooperation (<i>Tabunka Kyodo-ka</i>)	Multicultural Coexistence, Collaboration, Human Rights, Gender Equality, Multicultural Community Center
207	Economic Promotion (<i>Keizai Shinko-ka</i>)	Business attraction, business support, promotion of commerce/ industry/ tourism, and worker welfare
208	Agriculture Promotion (<i>Nogyo Shinko-ka</i>)	Promotion of agriculture, land improvement, and permits for raising wild birds and animals
	Agricultural Commission Secretariat (<i>Nogyo linkai Jimukyoku</i>)	Adjustments to Agricultural Land Use
209	Urban Development (<i>Toshi Seibi-ka</i>)	Urban Planning, the "Aozora" Regional Public Bus, Applications for Town-Owned Housing, Measures to Address Vacant Homes
210	Public Works Management (<i>Doboku Kanri-ka</i>)	Construction and maintenance of roads and bridges; cadastral surveys
211	Park & Sewerage (<i>Koen Gesuido-ka</i>)	Maintenance of parks and green spaces; construction and maintenance of sewer facilities; septic tanks
212	Lifelong Learning (<i>Shogai Gakusyu-ka</i>)	Lifelong learning, youth education, human rights education, promotion of sports, arts, and culture
213	Educational Guidance (<i>Kyoiku Shido-ka</i>)	Academic guidance, educational counseling, school meals
214	Educational Administration (<i>Kyoiku Kanri-ka</i>)	School assistance, school transfers, and maintenance of school facilities
215	Security & Safety (<i>Anzen Anshin-ka</i>)	Disaster preparedness, fire safety, traffic safety, crime prevention
216	Secretarial Office (<i>Hishoshitsu</i>)	Secretarial and Public Relations

3rd Floor

301	Audit Committee Secretariat (<i>Kansa Iin Jimukyoku</i>)	Audit, Inspection, Review
302	Town Council Secretariat (<i>Gikai Jimukyoku</i>)	General matters related to meetings & the management

Multicultural Community Center

At the counter of the Multicultural Community Center, assistance in Portuguese, English, and Japanese are available regarding municipal procedures, daily life, and Japanese language study. If you have any questions or concerns, please feel free to ask for assistance

■ **Location & Phone** : Counter No.206, 2nd floor of the Town Hall ☎0276-62-6066

■ **Hours**: Shown as below



	Mon	Tue	Wed	Thu	Fri
Japanese	8:30 ~ 17:15				
Portuguese	9:00 ~ 17:00				
English	9:00~17:00			9:00~17:00	



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